

COURSE

Commercial Vehicle Incident Investigation Course (CVIIC)



Length of Course: 3 days (8 hour sessions)

of Participants: 12-24

Recommended for:

Fleet Managers

Risk Managers

Safety Supervisors

Investigators who oversee commercial and or fleet vehicle operations

Prerequisites:

None

Description:

If your company vehicle and driver has a collision, who do you think looks after your best interest? No one. IF the police attend the scene, they are looking to determine if any criminal action took place. Police investigations focus on the criminal element, the “what happened”, not liability or “why it happened” or “who pays”. More police organizations are restricting the types and locations of incidents they will attend, often referring persons involved to their insurance company.

For a business involved in a collision it is imperative that the on-scene evidence is gathered to determine the sequence of events and to assist in determining how and why the event took place. Knowing the WHY is critical for businesses to determine the root cause and what needs to be done to prevent incidents in the future. Collision investigation is the critical component to any incident management system. This analysis is invaluable in assisting management with ongoing training programs and the proactive process of reducing the frequency and severity of collisions within the organization. Having control of incidents within an organization opens endless options regarding compliance and insurance costs. These factors can also have a significant effect on overall operating costs of a fleet.

CVIIC was developed specifically to assist private companies and organizations in analyzing the causes of motor vehicle collisions so that liability or financial responsibility can be determined. This critical analysis is part of a company’s incident management system. Incident management is the proactive process to a reactive event. The goal of an organization is to create an environment or culture within the organization that monitors near-misses or incidents that could have -but did not- happen.



Course Components:

Specific topics include how to:

- protect, identify, interpret, and collect physical on-scene evidence
- use of photography to assist in further investigation
- obtain accurate measurements
- identify series of events
- understand the protocol working with external professionals and specialized personnel
- conduct a thorough root cause analysis to reduce or eliminate future collisions

**Included in CVIIC is a special on-scene investigation kit and traffic template to aid in the reconstruction of incident scenes.*

